

Secretary
M.S. 1170

FEDERAL COMMUNICATIONS COMMISSION
WASHINGTON, D.C. 20554
30 AUG 1994

EX PARTE OR LATE FILED

IN REPLY REFER TO:
CN9404035

RECEIVED

SEP 1 1994

DOCKET FILE COPY ORIGINAL

FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF SECRETARY

The Honorable Howard Coble
U.S. House of Representatives
403 Cannon House Office Building
Washington, DC 20515-3306

Dear Congressman Coble:

This is in reply to your letter of August 12, 1994, on behalf of your constituent, Chuck Mancillas, 911 Coordinator for Alamance County, North Carolina, who is interested in the implementation of Enhanced 911 (E-911) technology in the Personal Communication Services industry.

On September 23, 1993, the Commission adopted a Second Report and Order in GEN Docket No. 90-314 that established rules for new Personal Communications Services (PCS). In this Order, we urged the PCS industry and standards-setting bodies to "direct particular attention [to] offering an emergency 911 capability that would work with enhanced-911 systems (E-911) and, to the extent feasible, permit locating a caller in situations where the caller is unable to state his location." Also, we indicated that we were contemplating the initiation of a future rule making proceeding "to address E-911 and related issues with regard to PCS, cellular, and any other relevant mobile service."

In response to our Order, the Texas Attorney General's Office filed a Petition for Reconsideration requesting that we require PCS licensees to provide E-911 service as a condition of license, and that we require development of a single, uniform standard for PCS E-911 service. There were a number of comments filed in support of Texas' petition. Several companies expressed concern about the potentially significant added costs of providing precise E-911 location information, as well as the delays that an FCC mandate for providing such information could bring to PCS development.

The Commission carefully considered the Texas petition and the comments filed in response to it before adopting its Memorandum Opinion and Order in GEN Docket No. 90-314 on June 9, 1994. That order, among other things, promised the prompt initiation of a separate rule making proceeding dedicated exclusively to the E-911 capabilities of mobile telephone services. This proceeding will allow us to fully address all regulatory aspects of E-911, and to develop the most fair and effective regulations possible. In the meantime, a joint industry group consisting of representatives from the Association of Public-Safety Communications Officials (APCO), the National Emergency Number Association (NENA), and the Personal Communications Industry Association (PCIA), have been working to develop a common position on how PCS E-911 service should be implemented.

No. of Copies rec'd
List ABCDE

2

The Honorable Howard Coble

2.

We appreciate your constituent's thoughts on this important topic and have added them, along with your letter, to the record in the PCS proceeding.

Sincerely,



Bruce A. Franca
Acting Chief Engineer

Richard B. Engelman
Chief, OET/AED/TSB

Julius P. Knapp
Chief, OET/AED

cc (w/incoming): Secretary, for inclusion in GEN Docket 90-314

cc: Chief Engineer
Julius Knapp
Richard Engelman
Robert Bromery
Art Wall

DWilson:kls:08-23-94

31030/EQU/4-2-0
1300B4



HOWARD COBLE

SIXTH DISTRICT
NORTH CAROLINA

COMMITTEES:
JUDICIARY

MERCHANT MARINE AND FISHERIES

403 CANNON HOUSE OFFICE BUILDING
WASHINGTON, DC 20515-3306
PHONE: (202) 225-3065
FAX: (202) 225-8611

SUITE 247
324 WEST MARKET STREET
GREENSBORO, NC 27401-2544
PHONE: (910) 333-5005
FAX: (910) 333-5048



Congress of the United States
House of Representatives
Washington, DC 20515-3306

August 12, 1994

SUITE 101
241 SUNSET AVENUE
ASHEBORO, NC 27203-5658
PHONE: (910) 626-3060
FAX: (910) 626-4533

P.O. Box 814
124 WEST ELM STREET
GRAHAM, NC 27253-0814
PHONE: (910) 229-0159
FAX: (910) 228-7974

510 FERNDAL BOULEVARD
HIGH POINT, NC 27262-4742
PHONE: (910) 886-5106
FAX: (910) 886-8740

P.O. Box 1813
SUITE A
1404 PIEDMONT DRIVE
LEXINGTON, NC 27293-1813
PHONE: (704) 246-8230
FAX: (704) 246-4275

The Honorable Reed Hundt
Chairman
Federal Communications Commission
1919 M Street, NW
Washington, D.C. 20554

Dear Mr. Chairman:

Enclosed please find a correspondence sent to my office by Mr. Chuck Mancillas, a "911" coordinator for Alamance County, North Carolina.

As his letter sets forth in detail, Mr. Mancillas is concerned over the inability of cellular callers to access 911 services in the same way that callers using "wired" technology can.

Please respond to Mr. Mancillas's concern at your convenience. A written reply to my Washington office will be appreciated.

Sincerely,

HOWARD COBLE
Member of Congress

HC:bm

Enclosure

425 917
425 930

Alamance County
124 WEST ELM STREET
GRAHAM, NORTH CAROLINA 27253

August 4, 1994

AUG 09 1994

425 812 - FCC
425 812 - Mancillas
BM

TEL. 228-1312
AREA CODE 919

Congressman Howard Coble
U.S. House of Representatives
Washington, DC 20515

Dear Congressman Coble:

I am writing to you in an effort to solicit your support and express concerns with Personal Communications Service (PCS), a wireless telephone service.

Personal Communications Service will soon be a reality across the U.S., available to anyone willing to purchase this Service. However, as 9-1-1 coordinator for Alamance County, I do have concerns that are directly related to PCS.

The elected officials of Alamance County have provided a modern, state-of-the-art Enhanced 911 Emergency telephone system for its citizens. Anyone with access to a wired telephone from a residential or Business location can simply dial 9-1-1 to activate any Emergency Service Agency within the County. Once the 9-1-1 call is answered, the name, address and phone number of the citizen calling is displayed on a CRT screen at the 9-1-1 center. This information has proven to be very important in providing emergency assistance if the caller is disconnected, is unable to speak, has to leave the phone or is in a situation where any action is detrimental to their health or well-being. The 9-1-1 telecommunicator has the required information to dispatch assistance. However, with PCS, a cellular service, this information is not provided! Therefore, a citizen with a PCS that suddenly is placed in a life threatening situation, be it police, medical or fire, cannot access the Emergency Services System as those with a standard wired telephone system.

While PCS has quickly become a national issue, the lack of providing automatic number and location identification will seriously affect the Emergency Services System as we know it today. It is highly anticipated that citizens will eventually remove their wired telephone service from their home and office and replace it with wireless communications, if for no other reason than the economics of having one phone with one telephone number.

I respectfully request your support in directing the FCC to take necessary actions which mandate identifying the exact physical location and telephone number of each caller utilizing the wireless PCS. This will, in effect, provide the same life-saving capabilities that Enhanced 911 provides to the wired telephone subscribers.

Your consideration in this matter will be greatly appreciated!

Respectfully,

Chuck Mancillas
Chuck Mancillas
9-1-1 Coordinator